

North East Ambulance Service NHS Foundation Trust

Overall
rating

Inadequate

Requires
improvement

Good

Outstanding

| | Safe | Effective | Caring | Responsive | Well-led | Overall |
|-----------------------------------|----------------------|----------------------|--------|----------------------|----------------------|----------------------|
| Emergency operations centre (EOC) | Requires Improvement | Requires Improvement | Good | Good | Requires Improvement | Requires Improvement |
| Resilience | Good | Good | Good | Good | Good | Good |
| Patient transport services | Good | Good | Good | Good | Good | Good |
| Emergency and urgent care | Requires Improvement | Requires Improvement | Good | Requires Improvement | Requires Improvement | Requires Improvement |