

Final comment

It is important to note that over a period of 3 years between 2013/14 and 2016/17, all acute hospitals, mental health services, community services, ambulance services, primary medical services and adult social care services were inspected and rated by CQC.

The task is possible, as long as an adequate number of inspection staff are recruited and trained and are working in sectors with which they have knowledge and expertise, and as long as the methodology used is fit for purpose. It can and must be done again now.